



**SUPPORT SERVICES FOR NORTH STAR DESIGN OF
HOMELESSNESS, HOUSING, AND BEHAVIORAL HEALTH SERVICES**

TENFOLD HEALTH OVERVIEW, PROJECT TEAM & CAPABILITIES

At Tenfold Health, we accelerate and inspire health across communities. Our firm advises C-level executives and Boards in the health field on ways to transform and thrive in the new industry landscape. Our clients stretch across the nation and include integrated delivery systems, hospitals, clinics, independent practice associations, insurance companies, governmental payers, community collaboratives, and promising early stage firms. A company overview and additional information is available at www.tenfoldhealth.com.

PROJECT TEAM

Tenfold Health Partner Mike Bonetto will serve as point to this engagement with Skagit County. Tenfold will also engage Senior Advisors Margaret Van Vliet, Dr. Karen Hansberger, Chris Kelleher, Denna Vandersloot, Michael Thomas, and Jason Easton. Additionally, Tenfold advisors with nationally recognized expertise may also be utilized at Tenfold’s discretion.

Mike Bonetto, PhD, MPH, MS | Partner



Mike Bonetto has a unique portfolio of over 25 years of health care strategic planning and policy experience. Mike was previously the Chief of Staff and Senior Health Policy Advisor in the Oregon Governor’s Office – where he helped lead the transformation of the state’s Medicaid program. Prior to that he served as Vice President of Business and Community Development at St Charles Health System in Bend, OR; Senior Vice President at ZoomCare in Portland, OR; Senior Vice President of Planning & Development for Clear Choice Health Plans in Bend, OR; Director of the Oregon Health Policy Commission; Senior Policy Advisor to the Oregon Senate Republican Caucus; and Policy Analyst for the Oregon Insurance Pool Governing Board.

Mike received a Ph.D. in health policy and MPH from Oregon State University, an MS from California State University, Fullerton, and a BA from Occidental College. He has served on numerous state and regional health boards, as well as a federally qualified health center and volunteer medical clinic. He is currently the board president of an emergency shelter facility in Central Oregon and serves on the National Guidance Council for the Pathways Community HUB Certification Program.

Margaret Van Vliet | Senior Advisor



Margaret Van Vliet is a Tenfold Senior Advisor and focuses on issues related to housing and homelessness.

Van Vliet is an accomplished affordable housing executive with roots in commercial banking and significant performance improvement achievements in state and local government. From 2016 to 2019, she served as the Executive Director of the Sonoma County California Community Development Commission and Housing Authority.

From 2011 to 2016, Van Vliet directed the Oregon Housing and Community Services Department under two governors. Her previous leadership posts include service as the director of the City of Portland's Housing Bureau; chief operating officer of the Housing Authority of Portland; and executive director of Network for Oregon Affordable Housing, the first and largest statewide CDFI.

Since leaving public service Van Vliet has consulted with non-profits, government agencies, and foundations on the west coast. She earned a bachelor's degree from Linfield College.

Karen Hansberger, MD | Senior Advisor



Karen Hansberger is a Tenfold Senior Advisor with a career that has spanned every aspect of health care, seeing it through all major perspectives. She built a 5-star Obstetrics and Gynecology practice in Southern California. Then moving to the hospital and health system environment where she served as a Chief Medical Officer for the White Memorial Medical Center in East Los Angeles serving an inner-city population. Finally moving to the insurer perspective, serving as the Chief Medical Officer at the Inner Empire Health Plan, the second largest Medicaid health plan in California serving the Inland Empire.

Serving the underserved in our communities, improving access to quality healthcare, and addressing the social determinants of health are her passions which have been a rich part of every aspect of her career. Collaboration across sectors is a hallmark of her leadership.

Karen received her medical degree from Loma Linda University and is a Board-Certified Obstetrician/Gynecologist. She has served as an elected official in local government and has served on state and local boards.

Chris Kelleher | Senior Advisor



Chris Kelleher is a Tenfold Senior Advisor and lives in Portland, OR. His work lies at the intersection of strategy and language, with a dedication to improving the clarity of ideas and the effectiveness of systems. He has been closely involved in national efforts to move beyond business-as-usual solutions for increasing Americans' well-being. In 2020, he co-authored the CDC-commissioned report, *Thriving Together: A Springboard for Equitable Recovery & Resilience in Communities Across America*. A graduate of Vassar, Mr. Kelleher is a former Deputy Director of the Oregon Clinical & Translational Research Institute and has held positions at the Center for Evidence-based Policy and Kaiser Permanente Northwest.

Denna Vandersloot, M.Ed | Senior Advisor



Denna Vandersloot is a Tenfold Senior Advisor with over 30 years of experience working in the field of behavioral health as a clinician, research, trainer, and consultant. She has worked with state, county, behavioral health, and medical organizations to facilitate adoption of evidence-based practices. She has worked with Skagit County on a number of behavioral health projects over the last 10 years to assist with aligning programs and practices with Recovery Oriented Systems of Care.

Michael Thomas, PhD | Senior Advisor



Michael received his BA in Biology and Psychology from Pacific Lutheran University, his master's degree in Behavioral Neuroscience from the University of New Mexico and a PhD in Biomedical Science with concentration in Neuroscience from the University of New Mexico.

Dr. Thomas has many years of experience in neuroscience, systems administration, electronic health records, interoperability, and health information exchange. As a PhD student he discovered how the neural patterns reflected in the information flow within the temporal lobe are filtered and how these filtering properties are altered by neurosteroids. During this work he developed a proficiency in neural networks, statistical analysis, integrated computing, and neural modeling. He utilized this knowledge during his tenure as systems administrator for the Department of Public Health (DPH) in the Commonwealth of the Northern Mariana Islands (CNMI). During his time at the DPH of CNMI, he wrote several successful grants. These included a multimillion-dollar grant to support the Comprehensive Cancer Control Plan, a grant to start the CNMI's first community health center, and a grant to help support the implementation of electronic health records at the hospital.

As the Director of Technology and Clinical Informatics for Mosaic Medical, Michael was a leader in informatics, telehealth, telemedicine, and remote patient monitoring for ten years. In 2011 he led the implementation of Epic electronic health records (EHR) at Mosaic Medical. He has designed and supported the appropriate utilization of shared electronic health records that contain medical health, oral health, mental health, pharmacy, and substance abuse information. In clinical informatics, he led Mosaic's EHR efficiency initiatives for improved population health management, clinical team productivity, patient access and the lead up to adopting artificial intelligence (AI) within the system. Many of these initiatives recognize the efficiencies gained through sharing information via health information exchanges including emergency room, social determinants of health, behavioral health information, and by adopting artificial intelligence to ease provider burden. He consistently earned highest leader ratings from his teams across Mosaic Medical.

He was on the Central Oregon Health Information Exchange (COHIE) board since its inception in 2010 to 2020. During this time, he was a strong advocate for the creation of a community health record and helped COHIE form a partnership with Reliance eHealth Collaborative in 2017 that started the process of housing and the governance of community health records. He has also worked closely with OCHIN to build single sign on capability to the Reliance community health record from within OCHIN/Epic. His current work continues with community partners recognizing the value of a community health record, incorporating that record into the EHR, population health metrics, and creating efficiencies in clinical workflows. His ongoing interests lie in the expanded role of AI and analytics to increase the quality of health care while decreasing end user burden.



Tenfold is proud to be a Certified B Corporation®. Recognizing the role that social and environmental factors play in human health, we commit to use our company as a force for good in how we impact our team members, communities, customers, and suppliers. The social and environmental performance standards B Corps meet are comprehensive, transparent, and verified.